

Jeremy A. Fisher

DATA ANALYSIS · DATA GOVERNANCE · DATA QUALITY · METADATA MANAGEMENT

Making complex work make sense.

hello@jeremyaf.com linkedin.com/in/jeremyaf #OpenToWork

CORE COMPETENCIES

Governance & Compliance: Information Governance, Data Catalog, Business Glossary & Data Dictionary, Metadata Management, Data Stewardship, Sensitive Data Management (SDM), Regulatory Compliance, Data Classification, Information Lifecycle Management (ILM), Risk Assessment, DAMA-DMBOK, Alation, IBM IGC

AI Product Work: AI Governance, AI Risk, Prompt Engineering, RAG, LLM Tool Calling, AI Agents, MCP Servers, Claude, ChatGPT, Microsoft Copilot

Project & Process: SAFe Agile, Requirements Elicitation, User Acceptance Testing (UAT), Process Mapping, Gap Analysis, Change Management, Stakeholder Communication & Management, Training & Knowledge Sharing, Technical Documentation

Data & Analytics: SQL, Python, SAS, Snowflake, Tableau, Power BI, Data Profiling, Data Quality Analysis, Root Cause Analysis, Data Lineage, BigEye

PROFESSIONAL EXPERIENCE

Senior Information Management Analyst SEP 2024 – APR 2026

USAA | Bank Data, Analytics & Governance | Remote

- Remediated and improved 100+ failing data-quality rules in Alation across all six quality dimensions (accuracy, completeness, consistency, timeliness, uniqueness, validity), raising data integrity by about 30% on Critical Data Elements.
- Profiled Critical Data Elements, then built virtual tables and data-quality rules aligned with Risk and Control Self-Assessment (RCSA) requirements.
- Closed 170+ sensitive-data remediations across production and non-production at 100% on-time, including DL2 Snowflake scans.
- Held the approval gate for new and modified database objects, clearing 19 DDLC requests with Asset Product Owners and IT.

Information Management Analyst APR 2022 – SEP 2024

USAA | Bank Information Governance | Remote

- Led 500+ staff through Data Development Lifecycle (DDLC) trainings and office hours while supporting the bank-wide rollout.
- Documented business and technical metadata across the Information Asset Inventory (IAI) and Information Governance Catalog (IGC).
- Recertified 33 User Developed Applications with Deposit Services SMEs, moving each through mitigation, certification, or retirement.
- Completed 200+ asset classification reviews and registration approvals so new assets entered the catalog correctly classified.

Infrastructure Engineer, CICS JUN 2019 – APR 2022

USAA | Enterprise Transaction Platforms

- Improved infrastructure capacity by 10% through configuration and tuning changes that held performance steady under peak workloads.
- Built and delivered 10+ technical training modules to standardize how engineers are onboarded to the platform.
- Queried Splunk to isolate root causes of mainframe and CICS performance issues.

Senior Infrastructure Services Engineer

NOV 2017 – MAR 2019

Depository Trust & Clearing Corporation (DTCC) | Enterprise Infrastructure & Mainframe

- Directed enterprise infrastructure projects across mainframe MQ, CICS, and middleware platforms, tightening coordination between development and infrastructure teams.
- Led and supported enterprise disaster recovery exercises, including the primary operator role on production DR events.
- Managed service requests, incidents, and change management through ServiceNow in alignment with DTCC infrastructure standards.

System Engineer

OCT 2013 – NOV 2017

Depository Trust & Clearing Corporation (DTCC) | Enterprise Infrastructure & Mainframe

- Implemented configuration changes, software upgrades, and middleware patches across CICS and MQ environments, coordinating with change management teams to keep production stable.
- Maintained mainframe transaction processing software for global enterprise applications, delivering fixes and configuration improvements across distributed MQ environments.

Infrastructure Specialist

JUN 2010 – OCT 2013

Depository Trust & Clearing Corporation (DTCC) | Enterprise Infrastructure & Mainframe

- Created recovery and validation procedures for mainframe applications to support operational resilience for production workloads.
- Monitored production infrastructure environments and deployed updates for Tier 1 caching solutions across DTCC enterprise systems.

CERTIFICATIONS & TRAINING

Artificial Intelligence: Implications for Business Strategy MIT Sloan School of Management	2026
Certified Life Breakthrough Coach Life Breakthrough Academy	2024
CDMP Associate (Certified Data Management Professional) DAMA International	2023
Certified SAFe Practitioner Scaled Agile, Inc.	2022
ICAgile Certified Professional (ICP) ICAgile	2022

EDUCATION

M.S. in Management Information Systems University of South Florida	2011
B.S. in Management Information Systems and Management University of South Florida	2009
A.A. in Business Administration Hillsborough Community College	2006

LEADERSHIP & COMMUNITY

Special Olympics Florida Instructor and Coach	2005 – PRESENT
Tennis for Fun Coach for athletes with intellectual disabilities	2003 – PRESENT
Online Coaching Cohort Group Coach	2026 – PRESENT
Church Senior Tech Sessions Instructor	2025 – PRESENT

INTERESTS

Tennis, board gaming, live music, travel.